

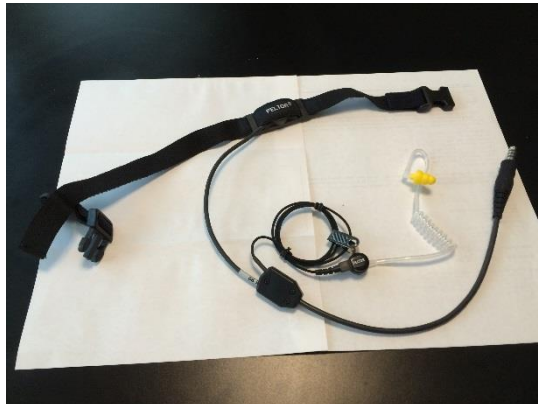


Expanded Product Recall Notice
3M™ PELTOR™ Throat Microphone and Earplugs
Combo Headset, Model No. MT9HTM06
Immediate Action Request

September 2015

Dear Valued Customer,

The voluntary recall of HearPlugs earpieces manufactured from November 2011 to July 2015 has been expanded to include Model No. **MT9HTM06, which is a Throat Microphone and HearPlugs combination headset.**



3M Company has not received any customer complaints on this issue. Nonetheless, the performance of the product is below the high standards that 3M Company sets for its products, and customers are required to return the product and obtain a refund of the purchase price. Unfortunately, 3M is currently not able to offer a direct replacement for the throat microphone and HearPlugs combination headset.

Please refer to Appendix 1 for the toll free phone number and instructions on how to return the affected products. If you have any questions, please see Appendix 2 for frequently asked questions, or contact 3M Technical Support at 1-800-665-2942 or email at Peltor.comms@mmm.com. 3M remains committed to providing high quality products, and we sincerely apologize for any inconvenience this situation may cause. Thank you for your loyalty to the 3M™ PELTOR™ Brand.

Best Regards,

A handwritten signature in black ink, appearing to read "Brian C. Myers".

Brian C. Myers

Appendix 1:

3M™ PELTOR™ HearPlugs Earpiece
Product Return Form – 3M Company

- This fully completed document must be included with each return shipment in order for the refund to be issued.
- Please call 1-800-355-6682 for a return authorization number.
- All return shipments must be identified with the product return authorization number given to you and be clearly identified on each package.
- All units may be shipped via UPS ground using the 3M shipping account number 5036X7.

Distributor Name: _____

Distributor Location: _____

Contact Person: _____ Phone: _____

Email: _____

End User Name: _____

Contact Person: _____

Contact Phone #: _____

Quantity Returned: _____

SHIP THIS FULLY COMPLETED FORM AND AFFECTED PRODUCTS TO:

3M HearPlugs Product Recall

912 Industrial Drive

Milbank, SD 57252

Each returned package must clearly identify the return number on the outside of packaging.

Appendix 2: Frequently Asked Questions

Q: What is the MT9HTM06 Throat Microphone and Earplug Combo product?

A: MT9HTM06 is combination of the HearPlugs earpiece, HTM07 and the Throat Microphone, MT9.

Q. Why are we recalling the MT9HTM06 and the other HearPlugs earpieces?

A. We detected manufacturing issues regarding the hearing protection aspect of the product, and the issues did not meet 3M's quality expectations.

Q. Are all MT9 Throat Microphones affected by this recall?

A. No. The manufacturing issues are related to the HearPlugs earpiece, not the Throat Microphone.

Q. Where do customers send their MT9HTM06 device?

A. Please have them contact **1-800-355-6682** for a return authorization number. They must fully complete the HearPlugs Earpiece Product Return Form and it must be included with each return shipment in order for refund to be issued. All return shipments must be identified with the product return authorization given when calling the toll free phone number and be clearly identified on each package. Customers should ship the product to:

3M HearPlugs Product Recall

912 Industrial Drive

Milbank, SD 57252

Please note: The above toll free phone number is unique to the support of the HearPlugs earpiece recall and is not 3M Customer Service nor the 3M Technical Support.

Q. Who pays for the shipping costs?

A. 3M will pay for shipping if the customer follows the directions in the HearPlugs Earpiece Product Return Form and uses UPS Account #5036X7 as part of the return process. Please refer to the instructions in the HearPlugs Earpiece Product Return Form.

Q. What documentation is required to return the MT9HTM06 device?

A. Please use the 3M™ PELTOR™ HearPlugs Earpiece – Product Return Form.

Q. How does my customer get a refund for their returned MT9HTM06 device?

A. A refund will be issued through the distributor that is identified on the submitted return form.

Q. Is there a direct replacement available?

A. No.