



## 3M™ Risk Manager Software

- Improve patient safety
- Reduce exposure to risk
- Increase reporting options
- Save time

### Create. Combine. Assess.

**3M Risk Manager Software** is a comprehensive solution that can help minimize risk and improve patient safety. The software provides robust features for reporting, responding to and managing patient safety events, patient relations issues, and employee health issues. Online occurrence reporting delivers an effective, web-based reporting solution across the enterprise. Automated, real-time event notifications to appropriate management staff encourage simultaneous and collaborative input and response across multiple departments and disciplines when necessary. Comprehensive case tracking features, including litigation and financial tracking, improve efficiency and accuracy through the entire process. Statistical reporting features provide the summary and detail analysis needed to identify strengths and opportunities for improvement in patient safety practices.

### Product benefits

- Provides an effective, user-friendly, web-based solution for occurrence reporting across the enterprise involving patient care events, employee health, and patient relations
- Enhances communication and responses within the organization through secure, automated real-time notification of appropriate care management team members
- Improves efficiency through online follow-up reporting, flexible worklists, integrated and comprehensive case management features including litigation and financial tracking
- Supports compliance with the ability to submit reports electronically to state health agencies where mandated
- Improves security through a flexible, role-based approach that protects confidential information without compromising efficiency
- Provides summary and detailed reporting capabilities through a library of Crystal Reports® and an *ad hoc* query feature

# 3M™ Risk Manager Software

## Features

- Comprehensive, enterprise-wide occurrence reporting, and follow-up
- Real-time e-mail notification to facilitate review, follow-up, and response to occurrence reports
- Appropriate access to sensitive data through robust security features, such as hospital-defined access levels and assignments, role-based access, comprehensive audit trail capabilities, and individual user ID and password logon
- Capability to pre-populate the database with people from other systems—such as HR

## Integration

3M Risk Manager can be integrated with:

- **3M™ ChartView™ Software** and **3M™ ChartScript™ Software**—View electronic documentation and transcription reports for a patient.
- **3M™ ChartID Software**—View physician and demographic information.
- **3M™ ChartFax/E-mail Software**—E-mail notifications that an event has been reported can be sent in real time from 3M Risk Manager to nursing units and other affected areas within the hospital.
- **State-mandated patient safety reporting**—Includes the ability to meet state reporting requirements through electronic submission of event reports.

## Reporting

- Customizable occurrence reporting for comprehensive tracking and trending analysis
- Complete occurrence forms from any location in the hospital

- With the included report builder, create custom *ad hoc*, on-the-fly reports; additionally, 3M Risk Manager uses the industry-leading Crystal Reports® as its underlying report engine
- For more frequent and accurate reporting, occurrence reports can be completed and submitted through a web browser; the reports are immediately available to the Risk Management department for follow up

## Security

To maintain appropriate access to sensitive data, 3M Risk Manager provides user-specific security features:

- Individual user ID and password logon
- Precise, flexible, role-based access to information and features
- Audit trail capabilities within the application to provide detailed information about user activity
- Integration with security features of industry-standard servers and databases to capture additional audit data

## Technology

Built on platforms designed to enhance current operating environments while remaining open to future technology, 3M solutions are:

- Built on a Microsoft® SQL server database platform
- Compatible with industry-standard technology, such as Microsoft® Windows® 2000 and XP
- HIPAA-enabled applications that operate using today's standard PC and networking technology

## Call today

For more information on how our solutions can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **www.3Mhis.com**.



### Health Information Systems

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