



3M™ HIM Operational Review Services

- Conducts a comprehensive, in-depth analysis of HIM operations and processes to identify gaps where efficiency and productivity could be improved
- Makes recommendations for addressing any identified gaps
- Helps improve coding processes as well as HIM staff and coder productivity to positively impact accounts receivable

The challenges of regulatory changes

External regulatory forces—such as the addition of diagnosis fields to the UB-04, Present on Admission (POA) reporting requirements, and the implementation of Medicare Severity DRGs (MS-DRGs)—are significantly impacting HIM departments today. The transition to MS-DRG and POA requirements introduces considerable changes and consolidations that emphasize severity of illness and resource use based on case complexity. Complications have been stratified by CCs (Complications and Comorbidities) and Major CCs—but not for all MS-DRGs. The complexity of these changes will affect coder productivity and Discharged Not Final Billed (DNFB) thresholds, creating challenges for all HIM personnel, including coders.

In addition, operational or coding deficiencies can make an organization vulnerable to audits conducted by Recovery Audit Contractors (RACs) and Program Integrity contractors, which can result in significant financial implications. It is critical that HIM's role in the revenue cycle and management of accounts receivable be defined by performance standards that are achievable, realistic and reflective of best practices from an operational perspective.

Targeted services

3M Consulting Services' HIM Operational Review Services can help minimize operational risk within the HIM department and at the same time help increase coder accuracy and productivity.

3M HIM Operational Review Services specifically target areas within your HIM department as well as those external to HIM that can affect the management and timely, accurate completion of health records for purposes of healthcare delivery, billing, revenue cycle management, outcomes reporting and release of health information to third parties.

Service benefits

3M's three-phased approach includes evaluation of current HIM operations and identification of improvement opportunities in the following areas:

- Overall management process
- Policies and procedures
- Operational workflow in terms of information/record management, coding and transcription
- Communication between HIM, medical staff and other departments that influences the management and timely, accurate completion of health records
- Coding accuracy for inpatient and hospital-based outpatient coding

Call today

For more information on how our solutions can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at **www.3Mhis.com**.

3M Health Information Systems

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Published 03/08
70-2009-8951-8

