

## REGIONAL OFFICES

### Western Europe

Tel: 32-2-722-4500

### Eastern Europe

Tel: 41-41799-4040

### Asia Pacific

Tel: 65-454-8611

### Middle East

Tel: 971-4-265-2121

## INTERNATIONAL SUBSIDIARIES

### Alaska

Tel: 907-522-5200

### Argentina

Tel: 54-11-4339-2400

### Australia

Tel: 61-136-136 (option 3)

### Austria

Tel: 43-1-86-686-0

### Belgium

Tel: 32-2-722-5111

### Bolivia

Tel: 591-3-341-2195

### Brazil

Tel: 55-0800-556903

### Canada

Tel: 519-451-2500

### Chile

Tel: 56-2-4103000

### China

Tel: 86-21-6275-3535

### Colombia

Tel: 57-1-416-1666, 416-1655

### Costa Rica

Tel: 506-277-1000

### Czech Republic

Tel: 420-261-380-111

### Denmark

Tel: 45-43-48-0100

### Dominican Republic

Tel: 809-530-6560 (Sales)

### Ecuador

Tel: 593-4-2800-777

### Egypt

Tel: 202-417-6559

### El Salvador

Tel: 503-2210-0888

### Estonia

Tel: 372-64-00430

### Finland

Tel: 358-9-52-521

### France

Tel: 33-1-3031-8282

### Germany

Tel: 49-2131-14-0

### Greece

Tel: 30-10-68-85-300

### Guam

Tel: 671-6469161

### Guatemala

Tel: 502-2379-3636

### Hawaii

Tel: 808-422-2721

### Hungary

Tel: 36-1-270-7777

### Hong Kong

Tel: 852-2806-6111

### India

Tel: 91-80-223-1414

### Indonesia

Tel: 62-21-5203401, 5203402

### Ireland

Tel: 353-1-2803555

### Israel

Tel: 972-9-9561490

### Italy

Tel: 39-02-70351

### Jamaica

Tel: 876-920-1754-8

### Japan

Tel: 81-3-3709-8261

### Kenya

Tel: 254-2-351-621

### Korea

Tel: 82-2-3771-4114

### Latvia

Tel: 371-2282-750

### Lithuania

Tel: 00370-2-629-783

### Malaysia

Tel: 60-3-78062888

### Mexico

Tel: 52-55-52-70-0400

### Morocco

Tel: 212-2-984965

### Netherlands

Tel: 31-715-450-450

### New Zealand

Tel: 64-9-444-4760

### Nicaragua

Tel: 505-248-6502

### Norway

Tel: 47-63-84-75-00

### Panama

Tel: 507-236-5222

### Paraguay

Tel: 595-21-612076

### Peru

Tel: 511-224-2728

### Philippines

Tel: 63-2-813-3781

### Poland

Tel: 48-22-739-60-00

### Portugal

Tel: 351-21-313-4500

### Puerto Rico

Tel: 787-620-3000

### Romania

Tel: 401-2243181

### Russia

Tel: 7-095-784-74-74

### Singapore

Tel: 65-6450-8888

### South Africa

Tel: 27-11-806-2000

### Spain

Tel: 43-1-321-60-00

### Sri Lanka

Tel: 94-11-278-5701

### Sweden

Tel: 46-8-92-21-00

### Switzerland

Tel: 41-44-724-9011

### Taiwan

Tel: 886-2-27049011

### Thailand

Tel: 66-2-260-8577

### Trinidad

Tel: 868-623-8917

### Turkey

Tel: 9-0212-282-2382

### United Kingdom

Tel: 44-1509-611611

### Uruguay

Tel: 598-2-409-3341

### Venezuela

Tel: 58-212-957-8111

### Vietnam

Tel: 84-08-864-0986

### Zimbabwe

Tel: 263-4-486585/7

## 3M™ Littmann® Stethoscopes



## Health Care

3M Center, Building 275-4W-02  
St. Paul, MN 55144-1000  
U.S.A.

[www.3m.com/healthcare](http://www.3m.com/healthcare)  
[www.Littmann.com](http://www.Littmann.com)

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When you purchase a 3M™ Littmann® Stethoscope, you are investing in a quality instrument that should last for many years. Beyond excellent product warranties, 3M offers service and refurbishment that is unmatched in the industry.

**The 3M Health Care Service Center is dedicated to providing you with prompt and efficient service**

- The 3M Health Care Service Center provides free repair and service for Littmann stethoscopes while under warranty.
- For Littmann stethoscopes no longer under warranty, refurbishment\* and cleaning services are available for a charge. Your refurbished stethoscope will carry a two year warranty. (90 days for the Select and Lightweight models.)\*\*
- Your Littmann stethoscope will be promptly serviced within 24 to 48 hours of its arrival at the 3M Health Care Service Center, then shipped back to you at our expense. Shipping times may vary.

**How to send in your stethoscope for repair**

- Write a short note explaining the repair or service you require, the approximate date you purchased your Littmann stethoscope, your name, address, and phone number. Include it with your stethoscope.
- Package your stethoscope and send it via a traceable courier. U.S. Customers: Use the label at right to mail your stethoscope to the 3M Health Care Service Center.
- If you have additional questions regarding your order, contact the 3M Health Care Service Center at **Telephone: 1-800-292-6298** **Fax: 1-800-770-8016** **E-mail: healthcare@3M.com**

**Outside of the U.S., please contact your local 3M subsidiary (see back panel) for additional information**

\* Refurbishment includes thorough cleaning of the chestpiece and replacement of the tubing, eartubes, diaphragm and rim, nonchill sleeve, and eartips.

\*\* Please contact the Service Center for explanation of repair charges and warranties on Littmann Electronic Stethoscopes.

Plus applicable State Sales Tax. Prices are subject to change without notice.

**Warranty Information**

Listed below is the complete line of Littmann stethoscopes, along with the length of warranty for each.

3M™ Littmann® Electronic Stethoscope Model 3000 .....	2 years
3M™ Littmann® Electronic Stethoscope Model 4100WS .....	2 years
3M™ Littmann® Master Cardiology™ Stethoscope .....	7 years
3M™ Littmann® Cardiology S.T.C. (Soft-Touch Chestpiece) Stethoscope .....	6 years
3M™ Littmann® Cardiology III Stethoscope. ....	5 years
3M™ Littmann® Master Classic, Classic II S.E., Infant and Pediatric. ....	3 years
3M™ Littmann® Select and Lightweight II S.E. Stethoscopes .....	2 years
3M™ Littmann® Teaching Stethoscopes .....	3 years

(Service Center return address for U.S. only)



**3M Health Care Service Center**

Bldg. 502, Suite 200  
3350 Granada Ave. No.  
Oakdale, MN 55128

Name \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone (Include Area Code) \_\_\_\_\_

E-mail\* \_\_\_\_\_

Date Purchased: \_\_\_\_\_

Description of repair or service required: \_\_\_\_\_

For stethoscopes no longer under warranty, VISA, MasterCard, or American Express can be used for payment of repair charges by completing the following:

- VISA       MasterCard       American Express

Print Card Holder Name \_\_\_\_\_

Expiration Date \_\_\_\_\_

Card Number \_\_\_\_\_

Card Holder Signature \_\_\_\_\_

\* This information will be used only to provide you with information about 3M products and in accordance with 3M's privacy policy found at [www.3M.com/privacy.html](http://www.3M.com/privacy.html)