



PLAIN LANGUAGE DESCRIPTION OF LAVA™ MODEL STORAGE SERVICES AND PROTECTION OF PERSONAL HEALTH INFORMATION

For Orthodontists and Patients

3M Unitek's Lava™ Model Storage Services include the electronic storage of orthodontic study models and the ability to retrieve and display the electronic models. Unless otherwise indicated by 3M Unitek, the Lava™ Model Storage Services for a particular model will be provided for 14 years from the date of the initial order.

To facilitate providing Lava™ Model Storage Services, protected personal health information may be stored, physically or electronically, and used by 3M Unitek in another country, including the United States of America. To safeguard this information and to comply with applicable privacy laws, 3M Unitek has implemented healthcare information policies to protect this information, provided training to personnel with access to this information, implemented building access controls and tracking, implemented electronic data access controls, required its vendors to implement safeguards and comply with applicable law, and, from time to time, may include features such as encryption to assist the customer in protecting personal health information.