

3M Library Systems Releases Productivity and Performance Software for Library Networks

New software provides real-time reports and trend data to optimize management and improve patron satisfaction

DENVER—January 23, 2009 (Booth #1032)—3M Library Systems today announced the release of 3M Centralized Stats, Status and Configuration Software, a new productivity and performance tool for libraries. The Web-based software, which is designed to work with 3M SelfCheck Systems, gives staff real-time status reports on the library's SelfCheck System stations and provides alerts, if any problems occur. It also analyzes the cause of any problem and collects long-term statistics about system performance.

The announcement was made here at the American Library Association 2009 Midwinter Meeting, held at the Colorado Convention Center (booth 1032).

“Library staff told us they wanted to be able to catch problems as they occur, so they could quickly address them and maintain patron satisfaction,” explained Skip Driessen, business development manager, 3M Library Systems . “This software provides those real-time alerts and diagnoses. We believe the ability to track a library's entire SelfCheck System performance on one screen—and provide detailed component status reports—will be even more valuable, especially for larger library systems with SelfCheck System stations deployed in multiple locations or branches. IT (information technology) and branch staff at libraries are very enthusiastic over this new functionality and are even connecting other critical networked devices to this application.”

During pre-release testing of the system, Driessen said, librarians were also excited about the system's ability to pull statistics simultaneously from all SelfCheck System stations and condense those statistics into a single report. “They told us it was a real timesaver and a great tool for improving their productivity.”

Staff should quickly find that the software is easy to deploy and easy to use enabling them to get the most out of the system for optimal performance. This can help free up staff to spend more time serving patrons.

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Detailed statistics on circulation, patron traffic, security alarms and financial transactions can be aggregated by day, week, month or year. No other software that's currently available offers anything close to the level of functionality in a single solution. In addition to reducing the time and effort spent in gathering statistics, 3M's Productivity and Performance software increases the extent and quality of the data. Many library boards rely on such data when making decisions about new investments and operating budgets.

The software, which can be installed for most currently supported 3M SelfCheck Systems, also allows administrators to configure each SelfCheck System station in the network from a central location.

3M Library Systems offers the latest in RFID, self-service, automated materials handling, security and PC management solutions that help create a more human library and a more fulfilling and enjoyable patron experience. 3M also collaborates with libraries to support their technological advancement and ensure their success through numerous industry sponsorships and programs. For more information about 3M Library Systems, visit <http://www.3M.com/library>.

About 3M

A recognized leader in research and development, 3M produces thousands of innovative products for dozens of diverse markets. 3M's core strength is applying its more than 40 distinct technology platforms – often in combination – to a wide array of customer needs. With \$24 billion in sales, 3M employs 79,000 people worldwide and has operations in more than 60 countries.

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From:

3M Public Relations and Corporate Communications
3M Center, Building 225-1S-15
St. Paul, MN 55144-1000

Contact:

Colleen Harris
3M Public Relations
651-733-1566
www.3m.com/Press Contact