



****New Credit Card Security Feature – UPDATE****

New credit card security standards require the use of a secure credit card ID number instead of the actual credit card number when following a process such as 3M’s SRx program.

The 16 digit secure CC ID number will be entered on your order form and it will later be matched up to your actual credit card number which is stored in a secure encrypted manner, thereby protecting the identity of your credit card information.

By selecting the link below, you will be directed to the site that will provide you with this secure CC ID number (or enter https://aosafetysrx.com/secure_id in your web browser). This secure CC ID number should be recorded on the 3M order form instead of your credit card number. Please be sure to also include the “Charge Type (VI, MC, DI, AX)” as well as the credit card expiration date.

[Secure Credit Card Security Site](#)

Important Note: This process does not charge your credit card. There will not be any charges made to your credit card until after visiting the Eye Care Professional (ECP) and if co-payments are determined when eyewear selections have been made. Customer secure CC ID numbers are only valid through the expiration date of the credit card.

You may also call a toll-free number that will allow you to obtain a secure CC ID number over the phone. The toll-free number is 866.235.5506.

To read more about credit card security please go to the following link:

[Credit Card Security Information](#)

Please call our Customer Service Department at 800.982.2828 should you have any further questions about this new policy.



Why is credit card security so important?

All merchants accepting credit card transactions are subject to the Data Security Standards of the Payment Card Industry. These regulations have been implemented to address the growing concern over credit card and identity theft.

Why can't my credit card be handled as it would in a restaurant or retail store?

The standard procedure for ordering glasses from 3M is to fax an order form to our optical lab. The order form contains much more information than is contained in a typical retail transaction (prescription details, lens specifications and frame selection). If there are any charges that will be paid by credit card, the credit card number has, in the past, been written on the order form prior to faxing. 3M, working in conjunction with our banks and payment card industry auditors has determined that the practice of faxing credit card numbers does not conform to the proposed [Payment Card Industry Data Security Standard](http://www.pcisecuritystandards.org/security_standards/pci_dss.shtml) (select hyperlink at left or enter www.pcisecuritystandards.org/security_standards/pci_dss.shtml in your web browser).

Can I use my credit card and still comply with banking regulations and the 3M ordering process?

Yes. In order to safeguard the sensitive information of our customers, 3M has implemented a system that allows a credit card to be entered and stored in as protected data. Card holders are then given a secure credit card ID number. The secure CC ID number by which the credit card is also known is meaningless to anyone who fraudulently comes into contact with it. This number can be faxed on the order form and will be used when 3M processes credit card payment transactions.

A screen shot of the internet site that is used to enter credit card information is shown below.

→ [Secure Credit Card Security Site](https://aosafetysrx.com/secure_id) (select hyperlink on left or enter https://aosafetysrx.com/secure_id in your web browser).

This is an example of what an entry form looks like if an employee is entering their personal credit card information. After completing the required fields, the user will click a “authorize button” and the credit card token is displayed. This secure CC ID (token) number is then provided by the user to the Eye Care Professional (ECP) who includes it on the Order Form before it is faxed to the 3M optical lab.

In this example when meeting with the ECP to order eyewear, the ECP will ask the customer for their secure CC ID number – only if there are any co-payments required. As a result, the customer should obtain the secure CC I.D. number in advance so that the ordering process can proceed in a timely fashion.