The 3M advantage

Is your hospital getting credit for the complexity of your case mix and the patients you are treating? Are your profiling reports accurate?

The 3M DRG Assurance Program can help improve the accuracy of your clinical documentation so that your organization’s profile reports are more accurate, too.

Through improved clinical documentation, 3M DRG Assurance clients typically see an increase in their case mix index of two to four percent and realize a 4:1 financial return in the first year of the program.*

Raise the bar on inpatient coding and documentation

For over 30 years, the 3M DRG Assurance Program has helped providers improve inpatient record documentation. The program’s coordinated, concurrent review process helps strengthen communication between caregivers, physicians and coding professionals. In today’s value-based reimbursement environment, it’s a game-changer if your organization can capture more specific documentation from physicians while the patient is still in the hospital.

With 3M DRG Assurance, your organization can:

- Prepare clinical reviewers to perform physician queries that fully capture the patient’s severity of illness and risk of mortality
- Incorporate the knowledge of highly-trained 3M experts, such as experienced RNs, health information management (HIM) professionals and reimbursement experts
- Provide education on ICD coding and documentation needs for selected high-volume diagnoses and procedures
- Offer physician-focused training

3M DRG Assurance is the inpatient CDI component of the 3M Advanced CDI Transformation Program. This program enhances the impact of organizations’ CDI teams and helps with all of their clinical documentation needs. The Advanced CDI program:

- Drives accurate quality profiles, reimbursement and data analytics
- Enables organizations to build clinical records that are accurate, compete and compliant
- Supports increased CDI productivity using computer-assisted queries, focused worklists and alerts to help prevent readmissions and complications

Implementation of software and services are provided in priority order to address your key challenges first.

* These figures are based upon an average of the results achieved by 3M DRG Assurance Program clients.
Tackling the challenge in phases

3M DRG Assurance is conducted in three phases:

- **Phase 1: Assessment.** This phase combines chart reviews and interviews to analyze and assess your current documentation, coding and physician review processes. 3M provides an estimated return on investment and impact to your facility’s outcomes data.

- **Phase 2: Physician and staff training.** This education phase includes the core classroom and “on-unit” clinical training of the concurrent review team and coding staff. Physician and ancillary department education is provided at the specialty level and focuses on key concepts related to specific services. This training covers ICD-10 requirements, methodologies and documentation needs for diagnoses and procedures.

- **Phase 3: Follow-up and performance monitoring.** 3M monitors financial and outcomes data reporting for up to a year and uses tracking software to measure process success factors. 3M provides a focused, onsite, follow-up review to “fine tune” the process, refresh any weak points in the knowledge base, and illustrate the process improvements.

As part of the performance data monitoring, 3M DRG Assurance covers CCs and MCCs but also includes quality indicators not usually addressed by other vendors. For example, **figure 1** is a sample risk-of-mortality (ROM) rate variance report showing the difference between actual and expected mortality rates following a 3M DRG Assurance Program.

![Figure 1. ROM rate variance](image)

Sustain improvements

The 3M DRG Assurance Program incorporates the 3M™ Clinical Documentation Improvement (CDI) System, an automated concurrent review tool that helps sustain the financial benefits and uses:

- The 3M™ Coding and Reimbursement System enhanced with clinical documentation guidelines
- A concurrent query process to build and store physician queries
- A process measurement tool to report chart review activities and physician query response rates

Documentation improvement guidelines and edits are embedded in the software, providing instant access to information needed to support documentation decisions.

The 3M CDI System even helps manage workflow by identifying charts that need to be reviewed, so your staff can get the most out of their work day. You can improve the accuracy of internal and external performance reports, plus clearly represent the clinical complexity of your hospital’s patient mix.

Call today

For more information on how 3M software and services can assist your organization, contact your 3M sales representative, call us toll-free at **800-367-2447**, or visit us online at [www.3m.com/his](http://www.3m.com/his).