

3M ANZ - Quality Policy

3M ANZ develops, produces and delivers quality products, services and innovative solutions, consistent with our customers' expectations.

We ensure the effectiveness of products and services through the implementation and continual improvement of our management systems.

Product and management system certification is fully supported and recognised by 3M as a catalyst for continuous improvement.

We are committed to:-

- Improving customer satisfaction
- Complying with legislative requirements and local and international design standards
- Developing, reviewing and managing our management systems in a way that contributes to the effectiveness and efficiency of our business.
- Driving quality improvements by increasing consistency and minimizing defects

Our company and customers' expectations shall be achieved through the establishment, communication and regular review of objectives.



Makoto Itoh

Managing Director and Chief Executive Officer

Note: 3M ANZ refers to the following legal entities

3M Australia Pty Ltd and 3M New Zealand Ltd